GOVERNMENT OF INDIA
ROAD TRANSPORT AND HIGHWAYS
LOK SABHA

UNSTARRED QUESTION NO:898
ANSWERED ON:28.04.2016
Toll Plaza Operators
Gopalakrishnan Shri R.

Will the Minister of ROAD TRANSPORT AND HIGHWAYS be pleased to state:

(a) whether the National Highway Authority of India (NHAI) held any meetings with the toll plaza operators of the country recently;

(b) if so, the details and the outcome thereof;

(c) whether the Government has given any directions to them to acquire soft skills to deal with the drivers/passengers of the vehicles passing through their toll plazas;

(d) if so, the details thereof and their response thereto;

(e) whether the Government is planning to sell the completed stretches of NHs to private players; and

(f) if so, the details of those recently completed stretches of NHs, State-wise?

Answer

THE MINISTER OF STATE IN THE
MINISTRY OF ROAD TRANSPORT AND HIGHWAYS

(SHRI PON. RADHAKRISHNAN)

(a) & (b) A conference with toll collection contractors/concessionaire was held at the Headquarter of National Highways Authority of India (NHAI) on 18.03.2016 to make them aware about the proposed rolling out of Electronic Fee Collection System and other issues related to tolling.

(c) & (d) NHAI had issued a circular on 02.02.2016, asking user fee collection agencies to ensure courteous behaviour and also to collect user fee correctly.

(e) & (f) A proposal for monetization of completed public funded National Highway (NH) projects through Toll-Operate-Transfer (TOT) mode based on the expected collection of user fee receivables, through private sector efficiency & expertise is under active consideration in the Ministry. The user fee shall be collected post auction by the selected Concessionaire as per existing provisions of the National Highways Fee (Determination of Rates and Collection) Rules, 2008 amendments thereof for a pre-determined concession period. NH Projects to be bid out under this mode will be finalized once the proposal is approved by the Government.

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